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How PD Systems Accelerated Payroll Processing & Streamlined Onboarding with GovConPay

With GovConPay, PD Systems integrated their payroll, hiring, onboarding, and training processes with their JAMIS Prime ERP to eliminate redundant manual data entry and get new hires up to speed faster, improving the overall employee experience.



“ There’s no perfect system, but if you’re in the GovCon space, **GovConPay is as close to perfect as you’re going to get.** They care enough about you as a GovCon business to make the updates that need to get your organization where it needs and wants to be.”

- **April Blake-Cottingham**
Director of Human Resources, PD Systems

30 hours saved every month on benefits administration.

What problem did they face?

Although PD Systems’ current provider, Paycom, satisfied their core HR system requirements, they sought a new HRIS after repeated issues with W-2 filing, timely tax filing and accurate reconciliation, and annual ACA processing that were met with poor customer service.

PD Systems aimed to achieve knowledgeable, considerate support from a new provider that could understand government contracting rules, integrate with JAMIS Prime, and manage their HR and payroll with fewer mistakes or delays than Paycom.

Learn more at GovConPay.com



What was the outcome of the partnership?

Since adopting GovConPay for payroll and HRIS, PD Systems has achieved a smoother payroll process, receiving feedback on liability issues faster and accelerating their processing time. The integration between JAMIS and GovConPay has eliminated hours of manual data entry in both systems and streamlining the onboarding experience for new employees. Now, hiring, onboarding, orientation and training, and more all take place in GovConPay's seamless system.



What were they able to achieve with GovConPay's help?

With GovConPay, PD Systems has been able to:

- Accelerate Payroll Processing
- Prepare & Post JAMIS Journal Entries Faster
- Streamline Hiring, Onboarding & Training
- Eliminate Redundant Manual Data Entry
- Minimize Tax Reconciliation Errors

“At GovConPay, **we have a dedicated customer support team** with specialists for taxes, general ledger, benefits, retirement solutions, so **I know we're constantly taken care of.**”

- **Janieli Apolinario**

CPA, Director of Accounting at PD Systems



Why did PD Systems choose GovConPay?

PD Systems recognized GovConPay as the provider who understood their needs as a GovCon and could deliver the customer support experience they craved from their prior provider. GovConPay's dedicated teams of specialists reassured PD Systems that they were making the right choice. Integration with JAMIS and the time savings it promised were also critical factors in PD Systems' decision.

Learn more about how we can help you stay compliant, save time, and optimize your HCM platform by scanning this QR code!



What tools did PD Systems use?

PD Systems uses several tools, including,

- isolved People Cloud's all-in-one HR and payroll technology.
- JAMIS Prime integration for time and expenses.
- Attract & Hire recruitment solutions.
- Learn & Grow LMS for employee training.
- Benefits Administration for seamless benefits enrollment and management.

Key Takeaways for Government Contractors & HR Professionals:

GovConPay delivers exceptional customer service at all times. Whether you're improving your JAMIS feed or facing an unexpected payroll problem, the specialists at GovConPay understand the unique demands of your industry and are happy to help, saving you time and stress.

41+

hours saved monthly on hiring, onboarding, and managing talent.

“GovConPay is the third system I've used and **their customer service model is the best we've experienced.** If there's a problem, **I can always count on the support team to listen** and fix it or figure it out in a timely fashion. With Paycom, we were a little fish in the sea. We don't feel like a small little fish with GovConPay; **We feel valued and important,** and I definitely appreciate that.”

- **Britta Phillians**

HR Generalist at PD Systems